



**Lumia
Care**

Empowering
Independence at
Every Stage of Life



Home Care Package Fee Schedule

Effective: 1 July 2025

| Full price for common service | | | | | |
|--|-----------------------------|---------------------------------|----------|----------|----------------|
| Service | Standard Hours (6am-6pm) | Non-Standard Hours (6pm-6am) | Saturday | Sunday | Public Holiday |
| Minimum 2-hour Service Assistance with Personal Activities Social Support, Domestic Support, Personal Care | \$82.50 | \$95.50 | \$109.50 | \$141.00 | \$168.00 |
| 1-hour Service Assistance with Personal Activities Social Support, Domestic Support, Personal Care | \$88.00 | \$102.00 | \$115.00 | \$148.00 | \$175.00 |
| Community Social Support and Transport* | \$96.00 | \$109.50 | \$123.50 | \$155.00 | \$182.00 |
| Nurse Minimum 1 hour service | \$156.00 | \$176.00 | \$212.00 | \$237.00 | \$277.00 |
| Travel to client | Included in rates | | | | |
| *Minimum 2-hour service and includes cost of transportation. | | | | | |

| Assessments | |
|----------------------------------|----------|
| Service | Charges |
| Assessment – General | \$253.00 |
| Assessment – Clinical Continence | \$253.00 |
| Assessment – Clinical Wound | \$253.00 |
| Assessment – Psychogeriatric | \$139.50 |

| Allied Health/Social Support | |
|---|----------|
| Service | Charges |
| Physiotherapy Assessment | \$220.00 |
| Physiotherapy Intervention | \$161.00 |
| Social Support Group * | \$180.00 |
| Note: * Social Support Group program runs for 6 hours and includes all meals and refreshments, in locations where the program is available. | |

| 12 Hours Care (Overnight) | | | | | |
|---|-------------------|------------|------------|------------|----------------|
| Service | Monday – Thursday | Friday | Saturday | Sunday | Public Holiday |
| 12 Hours Support Worker Inactive* | \$564.50 | \$593.00 | \$683.00 | \$751.00 | \$785.00 |
| 12 Hours Support Worker Active | \$1,146.00 | \$1,244.00 | \$1,534.50 | \$1,373.50 | \$1,508.50 |
| 12 Hours Nurse | \$2,112.00 | \$2,364.00 | \$2,719.00 | \$2,417.00 | \$2,617.00 |
| Note: *Includes a total of 12 hours, consisting of 8 consecutive hours of sleep, and 4 hours of active time. One hour of uptime is included during the sleep period, any additional uptime required will be charged at standard hourly rate as it occurs. | | | | | |



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| 24 Hours Care | | | | | |
|----------------------------------|-------------------|------------|------------|------------|----------------|
| Service | Monday – Thursday | Friday | Saturday | Sunday | Public Holiday |
| 24 Hours Support Worker Inactive | \$955.00 | \$1,096.00 | \$1,384.00 | \$1,425.00 | \$1,478.00 |
| 24 Hours Support Worker Active | \$2,136.00 | \$2,234.00 | \$2,848.50 | \$3,065.50 | \$3,524.50 |
| 24 Hours Nurse | \$3,984.00 | \$4,236.00 | \$5,263.00 | \$5,261.00 | \$5,941.00 |

| Transport | |
|---|-------------------|
| Service | Charges |
| Travel to Site | Included in rates |
| Client Transport per trip (0 – 25km) | \$75 |
| Client Transport per trip (26 -50km) | \$135 |
| Client Transport (over 50km) | \$1.41/km |
| Note: These services attract 10% GST where applicable. Prices as a guide only, depending on provider. | |

| Home Care Package Amounts* | | | | | |
|---|---------------|------------|------------|------------|------------|
| | | Level 1 | Level 2 | Level 3 | Level 4 |
| Home Care Package Government Funding | Annual | \$10931.75 | \$19224.55 | \$41847.25 | \$63440.65 |
| | Per Fortnight | \$419.30 | \$737.38 | \$1605.10 | \$2433.34 |
| *Rates are accurate as at 1 st July 2025 and may be subject to change. | | | | | |

| Types of services available | Home Care Package Level | Care Management Fees per fortnight | Package Management Fees per fortnight | Hours of Care per fortnight (Approx.) |
|---|-------------------------|------------------------------------|---------------------------------------|---------------------------------------|
| Cleaning and household tasks, shopping, meal preparation, transport, social support, personal care, light gardening, nursing services, products and home modifications. | Level 1 | \$50.32 | \$12.58 | 4 |
| | Level 2 | \$88.49 | \$22.12 | 8 |
| | Level 3 | \$192.61 | \$48.15 | 16 |
| | Level 4 | \$292.00 | \$73.00 | 24 |
| *Hours are calculated to include management fees and hourly service fee. | | | | |



CANCELLATIONS

No fee will be charged if Lumia Care is provided more than 24 hours' notice. If a service is cancelled within 24 hours of the start time, then a cancellation fee equivalent to the service booking will be charged.

HOURLY RATES

Our rates are inclusive of, without limitation, administrative costs, coordination costs, employee wages, PAYG tax, superannuation, workers compensation insurance, professional indemnity insurance, public liability insurance, payroll tax and our service charges.

MINIMUM HOURS

A minimum of one hour is required for services.

REVIEW OF FEES

Rates are effective 1st July and are reflective of the delays in the roll out of the new Support at Home funding. A revised rate schedule will be supplied prior to the final go-live date, four weeks' notice will be given in writing before any new fees take effect.

GOOD AND SERVICES TAX (GST)

All the amounts stated above are subject to an additional 10% GST where applicable.